GV-RX387512H

Radeon™ HD 3870 Graphics Accelerator

User's Manual

Rev. 101

12MD-RX3875H-101R

Declaration of Conformity

We, Manufacturer/Importer

G.B.T. Technology Trading GMbH

Ausschlager Weg 41, 1F 20537 Hamburg, Germany

declare that the product

(description of the apparatus, system, installation to which it refers)

VGA Card

GV-RX387512H

is in conformity with

(reference to the specification under which conformity is declared)
in accordance with 89/336 EEC-EMC Directive

☐ EN 55011	Limits and methods of measurement of radio disturbance characteristics of industrial, scientific and medical (ISM) high frequency equipment
☐ EN 55013	Limits and methods of measurement of radio disturbance characteristics of broadcast receivers and associated equipment
☐ EN 55014-1	Limits and methods of measurement of radio disturbance characteristics of household electrical appliances, portable tools and similar electrical apparatus
☐ EN 55015	Limits and methods of measurement of radio disturbance characteristics of fluorescent lamps and luminaries
☐ EN 55020	Immunity from radio interference of broadcast receivers and associated equipment
☒ EN 55022	Limits and methods of measurement of radio disturbance characteristics of information technology equipment
☐ DIN VDE 0855 ☐ part 10 ☐ part 12	Cabled distribution systems; Equipment for receiving and/or distribution from sound and television signals
☒ CE marking	

☒ EN 61000-3-2	Disturbances in supply systems caused by household appliances and similar electrical equipment "Voltage fluctuations"
☒ EN 61000-3-3	Disturbances in supply systems caused
☒ EN 55024	Information Technology equipment-Immunity characteristics-Limits and methods of measurement
☐ EN 55082-1	Generic immunity standard Part 1: Residual, commercial and light industry
☐ EN 55082-2	Generic immunity standard Part 2: Industrial environment
☐ EN 55014-2	Immunity requirements for household appliances tools and similar apparatus
☐ EN 50091-2	EMC requirements for uninterruptible power systems (UPS)

(EC conformity marking)

The manufacturer also declares the conformity of above mentioned product with the actual required safety standards in accordance with LVD 2006/95/EC

☐ EN 60065	Safety requirements for mains operated electronic and related apparatus for household and similar general use
☐ EN 60335	Safety of household and similar electrical appliances

☒ EN 60950	Safety for information technology equipment including electrical business equipment
☐ EN 50091-1	General and Safety requirements for uninterruptible power systems (UPS)

Manufacturer/Importer

Signature: *Timmy Huang*

Date: Dec. 20, 2007

Name: Timmy Huang

(Stamp)

DECLARATION OF CONFORMITY

Per FCC Part 2 Section 2.1077(a)

Responsible Party Name: G.B.T. INC. (U.S.A.)

Address: 17358 Railroad Street
City of Industry, CA 91748

Phone/Fax No: (818) 854-9338/ (818) 854-9339

hereby declares that the product

Product Name: VGA Card

Model Number: GV-RX387512H

Conforms to the following specifications:

FCC Part 15, Subpart B, Section 15.107(a) and Section 15.109
(a),Class B Digital Device

Supplementary Information:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful and (2) this device must accept any inference received, including that may cause undesired operation.

Representative Person's Name: ERIC LU

Signature: *Eric Lu*

Date: Dec. 20, 2007

Table of Contents

1. Introduction

1.1. Features

- Powered by **ATI HD Radeon™ 3870** Graphics Processing Unit (GPU)
- Supports PCI Express 2.0
- Integrated with 512 MB GDDR3 memory
- Supports DirectX 10.1
- Supports CrossFire™
- Supports AV / S-Video / TV-Out and HDTV output
- Supports 2 Dual-Link DVI-I connectors
- Supports 2 D-Sub connectors (by adapters)
- Supports HDTV output (by adapter)
- Supports HDMI connector (by adapter)

1.2. Minimum System Requirements

- **Hardware**
  - Intel® Pentium® 4 or AMD Athlon™
  - 512 MB of system memory; 1 GB or more for best performance
  - Optical drive for software installation (CD-ROM or DVD-ROM drive)
  - A power supply that provides at least 400-watt. The power supply should be with a known brand and certified to conform to safety regulations. (For the list of certified power supplies, go to http://ati.amd.com/certifiedpsu.)

- **Operating System**
  - Windows® Vista
  - Windows® XP with Service Pack 2 (SP2)
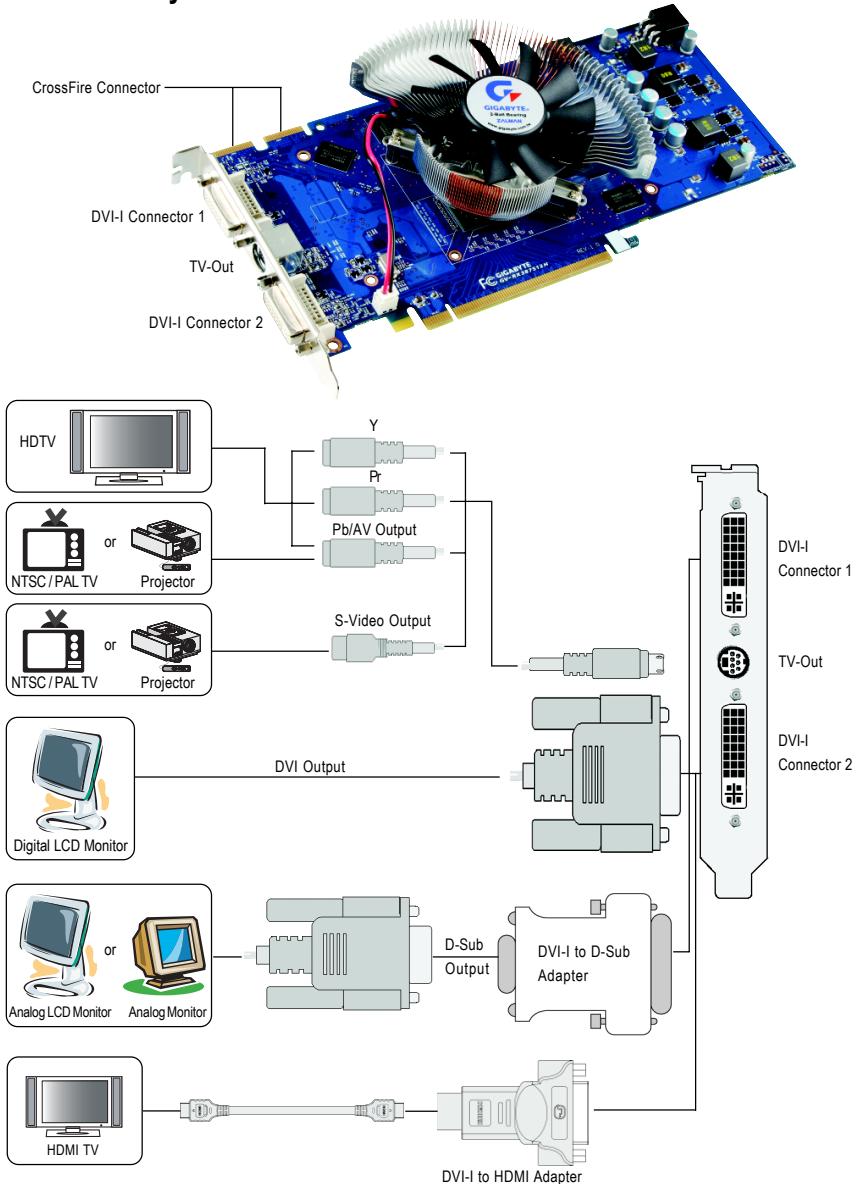 - Windows® XP Professional x64 Edition

- **CrossFire™ Configuration**
  If you are planning on using this graphics card as part of a CrossFire system, the following is required:
  - A CrossFire certified motherboard with two PCI Express x16 slots and correct chipset driver
  - Two GV-RX387512H
  - A power supply that provides at least 450-watt to ensure the power supply is designed to accommodate a high-end graphics card with a peak dissipation above 100-watt. The power supply should be with a known brand and certified to conform to safety regulations. (For the list of certified power supplies, go to http://ati.amd.com/certifiedpsu.)
  - Two CrossFire bridge interconnect cables

2. Hardware Installation

2.1. Board Layout

CrossFire Connector

DVI-I Connector 1

TV-Out

DVI-I Connector 2

HDTV

Y

Pr

Pb/AV Output

NTSC / PAL TV   or   Projector

S-Video Output

NTSC / PAL TV   or   Projector

DVI Output

Digital LCD Monitor

Analog LCD Monitor   or   Analog Monitor

D-Sub Output

DVI-I to D-Sub Adapter

HDMI TV

DVI-I to HDMI Adapter

DVI-I Connector 1

TV-Out

DVI-I Connector 2

The entire Radeon HD 3800 series support HDMI output which can handle both audio and video signals. However, audio output from the onboard audio controller or the external sound card will be disabled when HDMI output is activated.

If no need for HDMI output function, set the onboard audio controller or the external sound card to be the default Sound Playback device to obtain audio output from your system. For more details, refer to page 16.

CAUTION

Expansion cards contain very delicate Integrated Circuit (IC) chips. To protect them against damage from static electricity, you should follow some precautions whenever you work on your computer.

1. Turn off your computer and unplug power supply.
2. Use a grounded wrist strap before handling computer components. If you do not have one, touch both of your hands to a safely grounded object or to a metal object, such as the power supply case.
3. Place components on a grounded antistatic pad or on the bag that came with the components whenever the components are separated from the system.

The card contains sensitive electric components, which can be easily damaged by static electricity, so the card should be left in its original packing until it is installed.

Unpacking and installation should be done on a grounded anti-static mat. The operator should be wearing an anti-static wristband, grounded at the same point as the anti-static mat.

Inspect the card carton for obvious damage. Shipping and handling may cause damage to your card. Be sure there are no shipping and handling damages on the card before proceeding.

- ✹ **DO NOT APPLY POWER TO YOUR SYSTEM IF THE GRAPHICS CARD IS DAMAGED.**
- ✹ **In order to ensure that your graphics card can work correctly, please use official GIGABYTE BIOS only. Using non-official GIGABYTE BIOS might cause problem(s) on the graphics card.**

2.2. Hardware Installation

Now that you have prepared your computer, you are ready to install your graphics card.
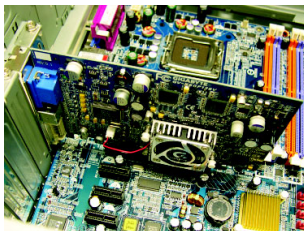
To remove the existing graphics card:

Step 1.

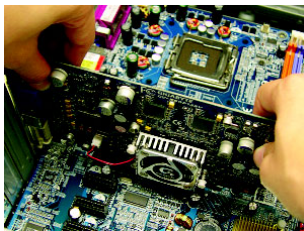Power off the computer and monitor, then disconnect the display cable from the back of your computer.

Step 2.

Remove the computer cover. If necessary, consult your computer's manual for help in removing the cover.

Step 3.

Remove any existing graphics card from your computer.

**To install your new graphics card:**

Step 1.

Locate the PCI Express x16 slot. If necessary, re-move the metal cover from this slot; then align your graphics card with the PCI Express x16 slot, and press it in firmly until the card is fully seated.

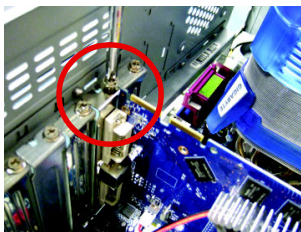* Please make sure that the gold edge connector of the graphics card is securely inserted.

Step 2.
Replace the screws to fasten the card in place, and replace the computer cover.


⚠️
CAUTION
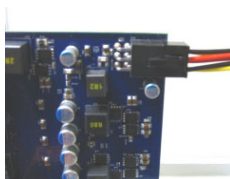
After installation, remember to connect the power cable to your graphics card, or the system will not boot. Do not touch the card when it's operating to prevent system instability.
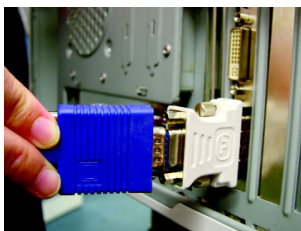
Step 3.
This graphics card provides two DVI-I digital connectors. You can connect a monitor that supports DVI-I function or use the DVI-I to D-Sub adapter to connect a 15-pin D-Sub monitor. Or use the DVI-I to HDMI adapter to connect an HDMI monitor. (Note: Only the DVI-I Connector 2 supports the DVI-I to HDMI adapter.)

To TV / VCR   To Flat Panel Display
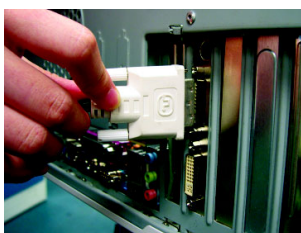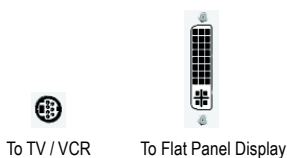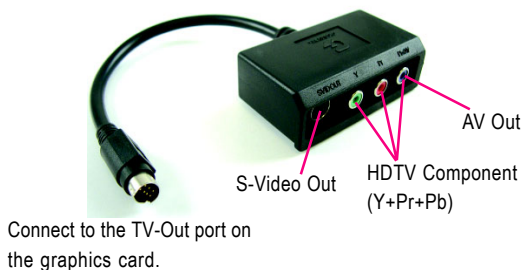

Connect a flat panel

Connect a D-Sub monitor via DVI-I to D-Sub adapter
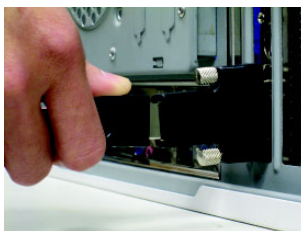
Connect a HDMI monitor via DVI-I to HDMI adapter

You are now ready to proceed with the installation of the graphics card driver. Please refer to next chapter for detailed instructions.

GIGABYTE Video Adapter

AV Out

S-Video Out

HDTV Component
(Y+Pr+Pb)

Connect to the TV-Out port on
the graphics card.

(1) Connecting HDTV
Connect your HDTV cables to the video adapter according to
the corresponding color.
(Y= Green, Pr= Red, Pb= Blue)

(2) Connecting S-Video
If your TV has a S-Video connection, connect the S-Video
cable from your TV to the S-Video Out port on the adapter.

(3) Connecting AV Output
If your TV has a Composite video connection, you can connect
the RCA cable from your TV to the AV Out port on the adapter.

How to enable the ATI CrossFire™ technology?

Step 1:

Install two CrossFire graphics cards of the same chipset on a CrossFire-supported motherboard and connect the graphics cards via two CrossFire bridge interconnect cables (Figure 1). Then users can enable the CrossFire technology through the graphics card driver.

Two CrossFire bridge interconnect cables.

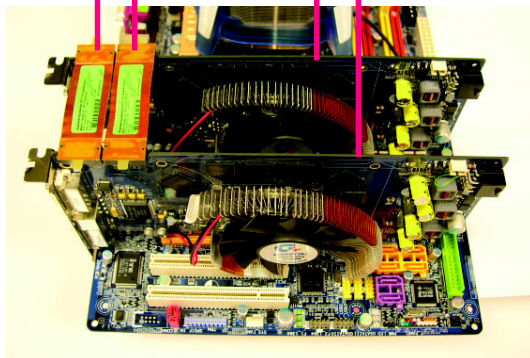Two CrossFire graphics cards of the same type. (Example: GV-RX195P256D-RH)

Figure 1

Step 2:

After installing graphics card driver in operating system, access the ATI Catalyst Control Center (please refer to Page 15). From the ATI Catalyst Control Center, enter the CrossFire menu and assure to select the **Enable CrossFire** check box (Figure 2).

Step 3:

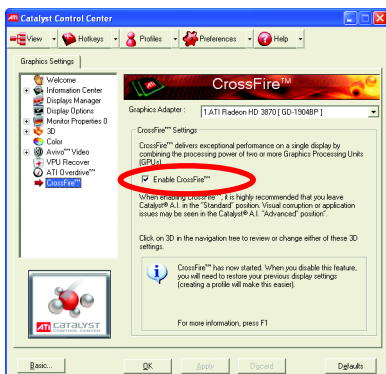When the next confirmation dialog box appears (Figure 3), click **Yes** to complete the CrossFire configurations.
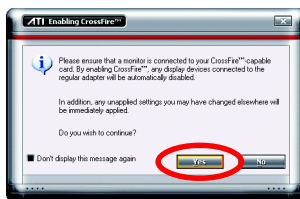

Figure 2

Figure 3

3. Software Installation

In this manual, we assume that your CD-ROM drive letter to be Drive D:

The installation of Windows Vista/XP drivers is very simple. When you insert the driver CD into your CD-ROM drive, you can see the autorun window (if it does not show up, run "D:\setup.exe"). Then you can follow the instructions to setup your graphics card driver. (Please follow the subsection "3.1.3 Driver Installation" to install the driver for your graphics card.)

3.1. Windows® XP Driver and Utilities Installation

3.1.1. Operating System Requirements

Notice the following guidelines before installing the drivers:

1. First make sure your system has installed DirectX 9 or later version.
2. Make sure your system has installed the appropriate motherboard drivers (for the motherboard drivers, please contact the motherboard manufacturer.)

3.1.2. DirectX Installation

Install Microsoft DirectX to enable 3D hardware acceleration support for Windows Vista/XP to achieve better 3D performance.
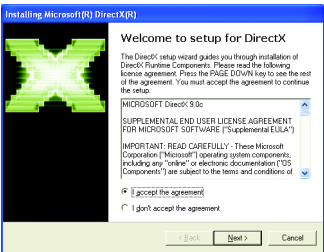
For software MPEG support in Windows Vista/XP, you must install DirectX first. Users who run Windows XP with Service Pack 2 or above do not need to install DirectX separately.
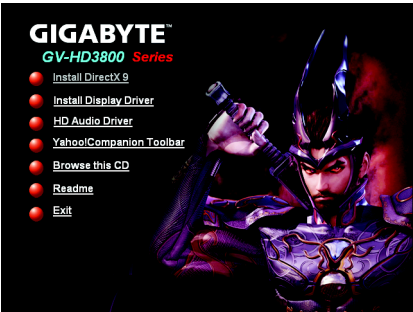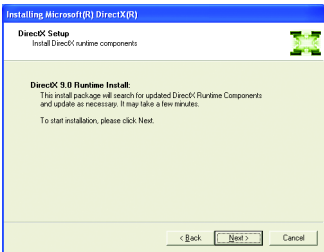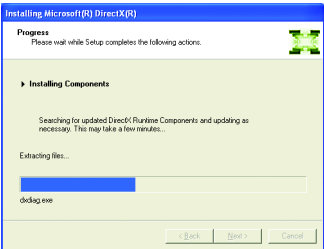
Step 1.
When the autorun window shows up, click the **Install DirectX 9** item.
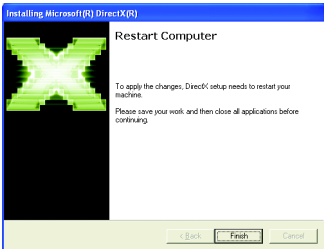
Step 2. Choose **I accept the agreement** and click the **Next** button.

Step 3. Click the **Next** button.

The system is installing the components.

Step 4. Click **Finish** to restart computer. Then the DirectX 9 installation is completed.
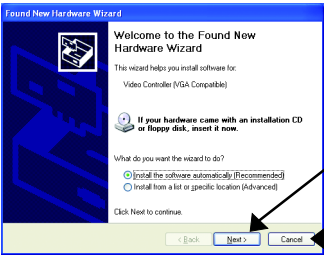
3.1.3. Driver Installation

A. New Hardware Found

When the graphics card is inserted into your computer for the first time, the operating system will detect the graphics card automatically and display a New Hardware Found message. The following are step-by-step installation instructions.

Step 1: Found New Hardware Wizard: Video Controller (VGA Compatible)

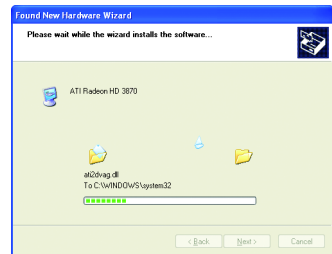Click the **Next** button to install the driver. (Insert the driver CD-ROM that came with your graphics card.)

Or click the **Cancel** button to install the driver from the autorun window.
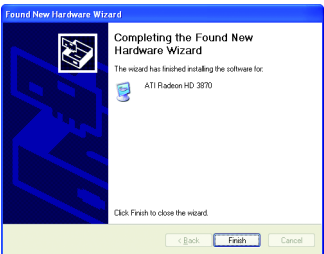
Step 2: Found New Hardware Wizard: Searching and Installing

The wizard will search for the driver and install it automatically.

Step 3: Found New Hardware Wizard: Finish

Click the **Finish** button to finish the installation.

B. Driver Installation (Autorun Window)

Insert the driver CD-ROM into your CD-ROM drive. The autorun window will appear. If it does not show up, please run "D:\setup.exe".
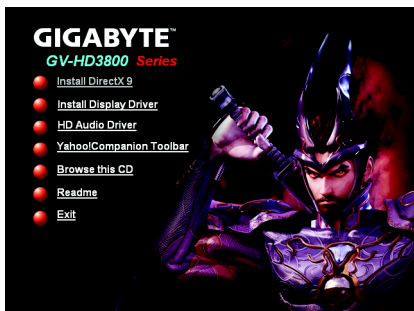
Step 1.
When the autorun window shows up, click the **Install Display Driver** item.
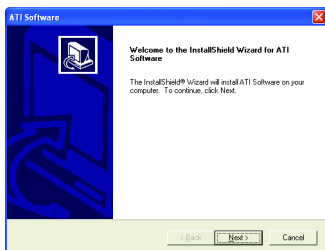
Step 2. Click the **Next** button.
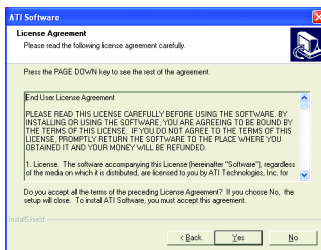
Step 3. Click the **Yes** button.
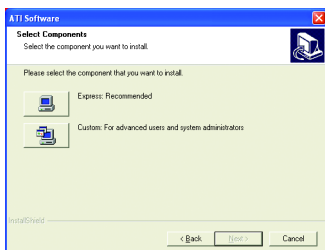
Setp 4. Click the **Express** or **Custom** icon.
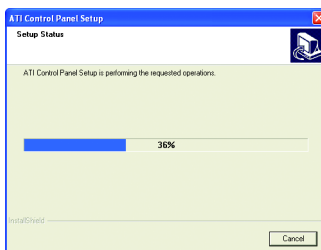
The system is installing the components.
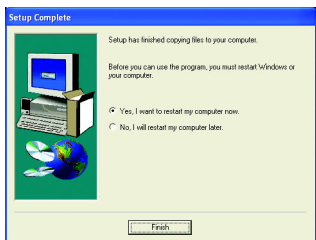
Step 5. Click the **Finish** button to restart the computer. Then the driver installation is completed.

3.1.4. Taskbar Icon

After installation of the display driver, you will find an ATI ![ATI] icon in your system tray. Right-click the icon to enter the **ATI Catalyst® Control Center.** The **ATI Catalyst® Control Center** is used to configure all your graphics card settings.
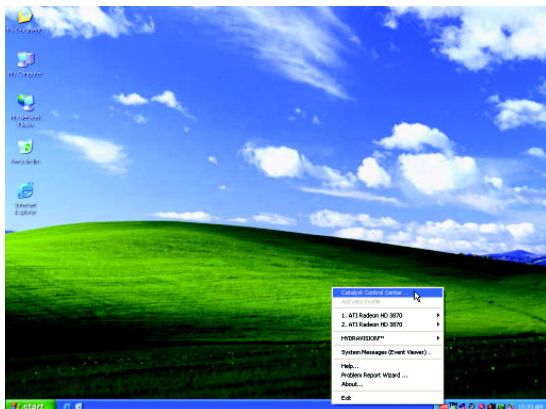
Right-click the ATI icon to enter the **ATI Catalyst® Control Center.**
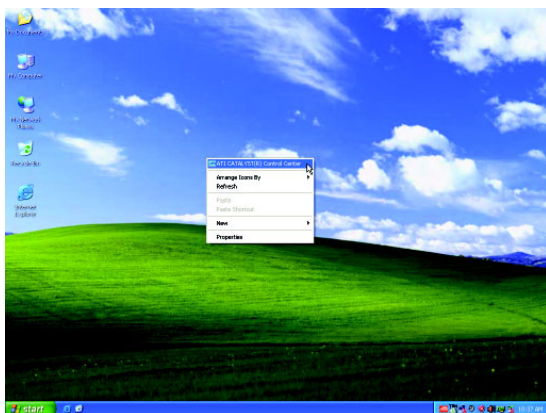
Or you can right-click on the desktop and select **ATI CATALYST(R) Control Center.**

Configuring Audio Output

Configure the default audio output device based upon your needs.

Step 1:
Go to Start > Control Panel > Sounds and Audio Devices.
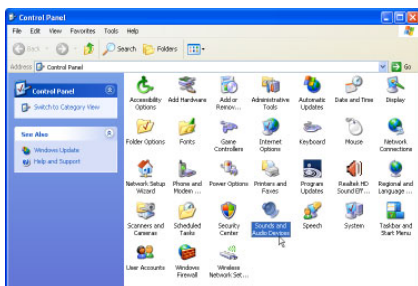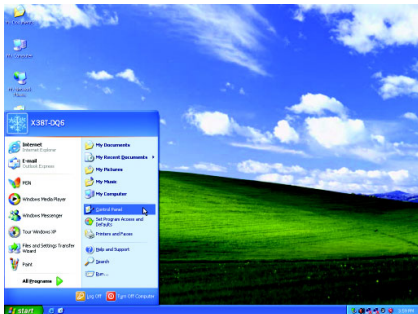
Step 2:
In the **Sounds and Audio Devices Properties** dialog box, click the **Audio** tab.
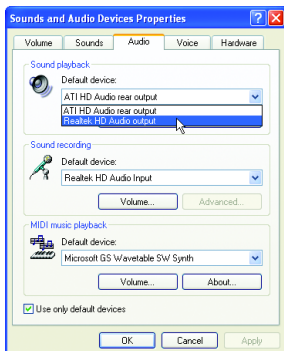
Using the picture to the left as the example, to set HDMI audio to be the default Sound Playback device, in the **Default device** box, select **ATI HD Audio rear output**. Otherwise, select **Realtek HD Audio output**, which is the onboard audio controller.

3.1.5. Display Properties Pages

To access **Display Properties** pages, right-click on desktop and then select **Properties**. The **Display Properties** dialog box shows the information of display adapter, color, the range of display area, and the refresh rate.

Settings (Resolutions and Color Quality for Windows)

You may adjust the screen resolution and color quality settings in this dialog box.
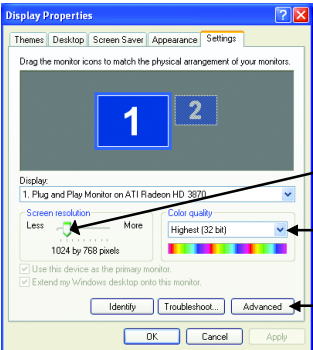
You can move the slider to change the resolution.

You can click the item to change the color quality.

Click the **Advanced** button for advanced settings.

Display Matrix	Model	GV-RX387512H
	CRT+TV (Note 1)	Yes
	CRT+DVI	Yes
	CRT+CRT	Yes
	DVI+TV	Yes
	DVI+TV+CRT	No
	DVI +DVI	Yes
	HDMI+TV (Note 2)	Yes
	HDMI+DVI (Note 2)	Yes
	HDMI+CRT (Note 2)	Yes

(Note 1) The CRT+TV configuration requires that you connect your CRT display to the DVI-I Connector 2 on the card using the DVI-I to D-Sub adapter to ensure normal operation.
(Note 2) To connect an HDMI monitor, you need to attach the DVI-I to HDMI adapter to the DVI-I Connector 2 on the graphics card and then plug the HDMI monitor cable into the adapter to ensure normal operation.

ATI Catalyst® Control Center Basic View :

The Basic View is the default view when ATI Catalyst Control Center is launched for the first time. This interface provides access to the basic settings and advanced features of your ATI graphics products. You can switch between Basic View and Advanced View at any time.
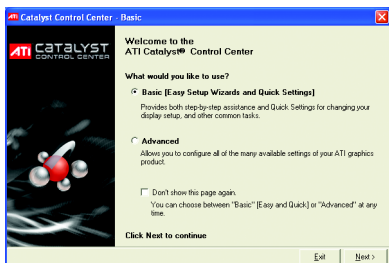
To access more settings in Basic View, click **Basic**, and then click **Next**.

Easy Setup Wizards:

Choose a wizard from the central list and click **Go** for step-by-step assistance.

■ **Avivo Video Converter**

This wizard assists you to convert videos from one file format to another.
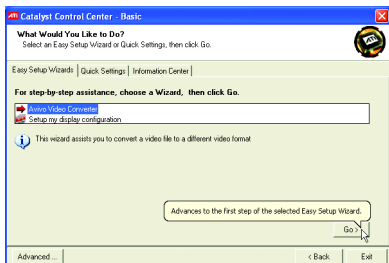
Step 1:
Select **Avivo Video Converter**, then click **Go**.
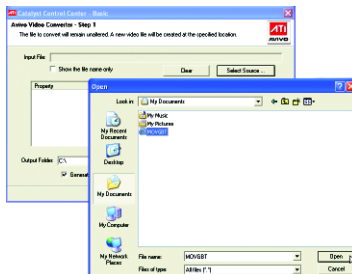
Step 2:
Select the video file to be converted.
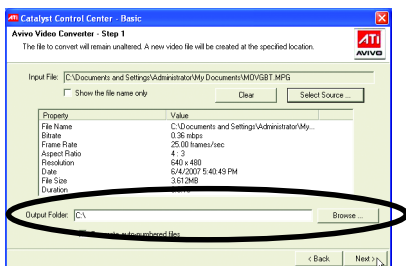
Step 3:
In the **Output Folder** area, select the destination folder where the new file will be located. Click **Next**.
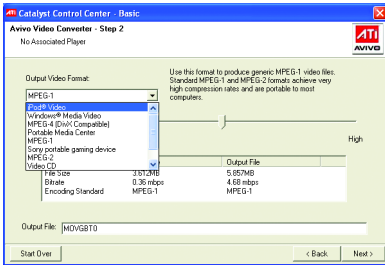
Step 4:
In the **Output Video Format** list, select a file format for the new file. If you wish to change the name of the new file, enter the new name in the **Output File** area. Finally, click **Next** to start file conversion.
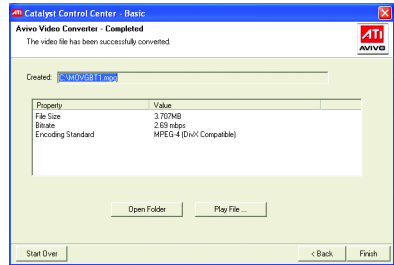
The video file has been successfully converted.

■ **Setup my display configuration**

This wizard allows you to configure display setting for desktop viewing.

Software Installation

Quick Settings:

The Quick Settings page provides access to three main settings.
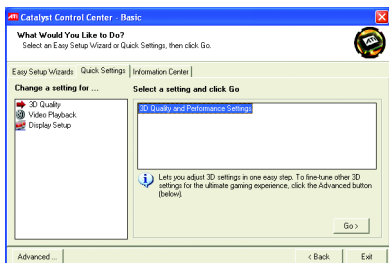
■ **3D Quality**

3D Performance and Quality Settings allows your 3D games and applications to get faster perfor- mance and better quality with a more balanced setting.

■ **Video Playback**

Use this option to optimize video playback in different room environment or to select how video playback appears on the second display.

■ **Display Setup**

This option allows you to configure your desktop, including changing desktop resolution and desk- top mode, setting up extended desktop (requires more than one display), and rotating desktop image to match new display orientation.

Information Center:

The Information Center page in Basic and Advanced View provides hardware and software information about the installed graphics card.
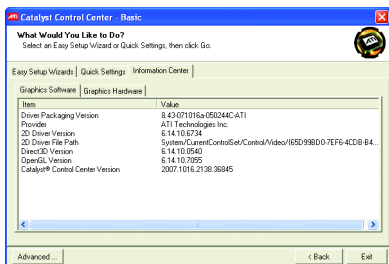
■ **Graphics Software**

Provides software information including driver version, CATALYST version, Direct 3D version and so on.

■ **Graphics Hardware**

Provides hardware information including graph- ics chipset, BIOS version, memory size, core clock and so on.

ATI Catalyst Control Center Advanced View

The Advanced page allows you to configure all of the many available settings of your ATI graphics card.

View Properties:

The CATALYST Control Center dashboard supports three types of views: Basic View/ Advanced View/ Custom View.

■ **Basic View**

The Basic view is the default view when CATA-LYST Control Center is launched for the first time. Refer to the previous pages for details.

■ **Advanced View**

The Advanced view provides access to the advanced features on each page. The left navigation pane displays a tree view that lists all the advanced features. The Advanced view is recommended for experienced users.

■ **Custom View**

The Custom view allows you to display only the features you choose in the left navigation pane. The Custom view is recommended for experienced users who want to expose only the features they adjust most often or that their 3D application supports.

Hotkeys Properties:

The Hotkeys Manager allows you to create shortcut key combinations to quickly perform tasks such as changing a graphics setting or opening an application. A Hotkey is a combination of a modifier key or keys, such as Ctrl, Alt, or Shift, and any letter from the alphabet.
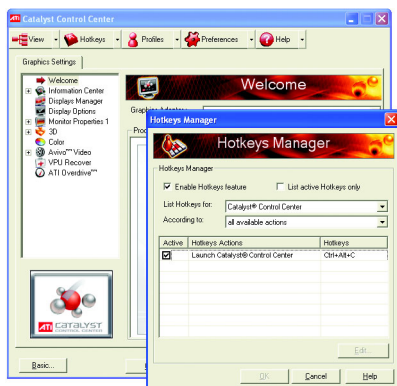
Profiles Properties:

You can use profiles to create customized environments for your desktop, video, and 3D applications. Define and save your own personal video settings that can be quickly activated manually, through a Hotkey, or by file association.
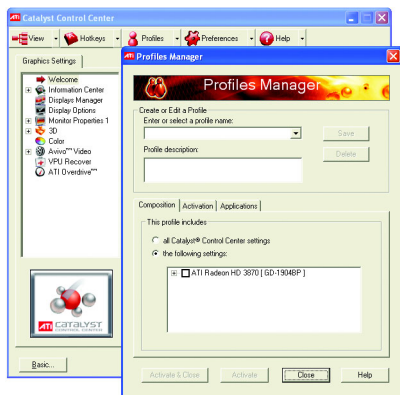
Note:

A profile applies to a specific graphics card. If there is more than one graphics card installed in your computer, you need to select the appropriate card before creating, loading, or activating a Profile.

Preferences Properties:

The Preferences page helps to restore defaults, change skins, and update the Catalyst Control Center. The Catalyst Control Center Preferences page contains the following options:
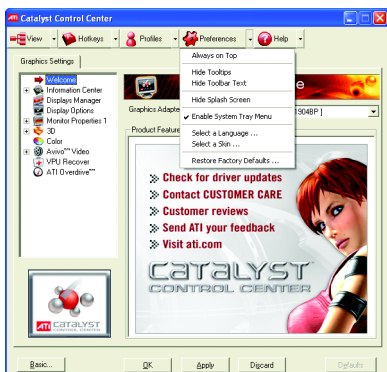
- ■ Always on Top
- ■ Hide Tooltips
- ■ Hide Toolbar Text
- ■ Hide Splash Screen
- ■ Enable System Tray Menu
- ■ Select a Language ...
- ■ Select a Skin ...
- ■ Restore Factory Defaults ...

Help Properties:

The Catalyst Control Center Help feature allows you to access the comprehensive online help, register your product, or generate a problem report should you require technical support.
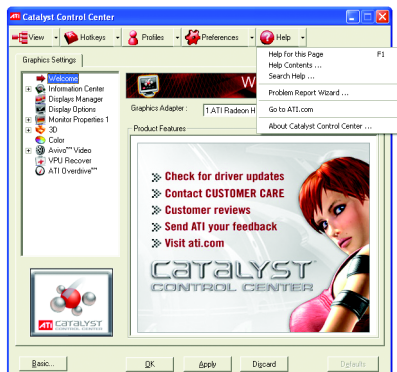
The Catalyst Control Center Help feature offers the following options:

- Help for this Page
- Help Contents ...
- Search Help ...
- Problem Report Wizard ...
- Go to ATI.com
- About Catalyst Control Center ...

Displays Manager:

Displays Manager is the central location for configuring your display devices and arranging your desktop. Use Displays Manager to quickly change your display setup, arrange your desktop in a multi-monitor environment, and enable TV Out.
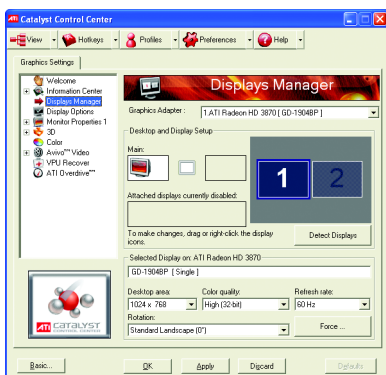
Note:

The stretch vertically and horizontally options are not supported on systems running Windows Vista.

Display Options:

The Display Options aspect gives you additional control to optimize performance of OpenGL® and Direct 3D® applications. Use **3D Refresh Rate Override** to set a refresh rate of your choice when a full-screen application or game has a default refresh rate that is lower than optimal. Choose one of the **Display Detection Options** to prevent screen flicker when detecting a display. If you are using an older TV or one that has non-standard inputs that may not be automatically detected, use **Force TV Detection**.
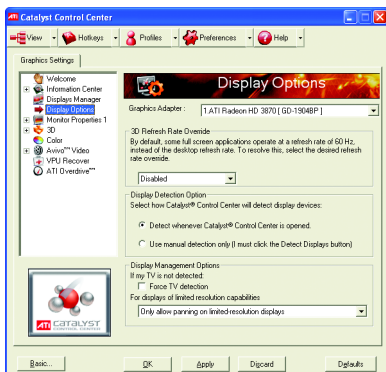
Note:

On systems running Windows Vista the 3D Refresh Rate Override and the Display Detection Option to configure panning on displays with limited resolution capabilities are not supported since refresh rate is better controlled by Windows Vista and Windows Vista does not support panning.

Monitor Properties 1:
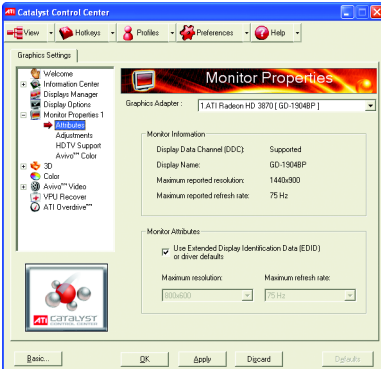
■ Attributes

Monitor Attributes provides information about the attached monitor. You can also enable Extended Display Identification Data. Extended Display Identification Data (EDID) uses the information provided by the attached monitor to determine the limits for the resolution and refresh rate.
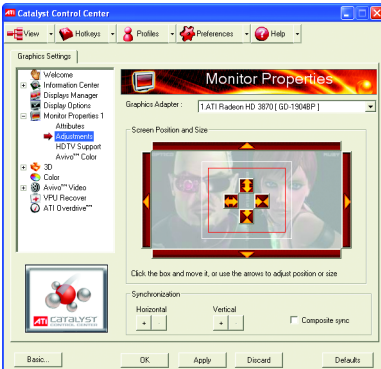
■ Adjustments

Use Monitor Adjustments to resize and reposition the computer desktop on your monitor's display screen. You can also adjust the horizontal and vertical sync or enable composite sync.

■ HDTV Support

Use HDTV Support when your CRT, DFP, or DTV display device supports one or more HDTV modes that are not initially listed in the Displays Manager due to an incomplete EDID (Extended Display Identification Data). Selecting one or both of the HDTV modes adds them to the Force button located in the Displays Manager when the associated display is selected.

If you have both CRT and DFP or DTV display devices and want both to support HDTV, select the **Add 720...** and **Add 1080...** check boxes in the HDTV Support pages for those devices.

The following formats are fully supported: NTSC, PAL, SECAM.

Warning!

Forcing a display mode that exceeds its EDID limits may result in permanent damage to your display!
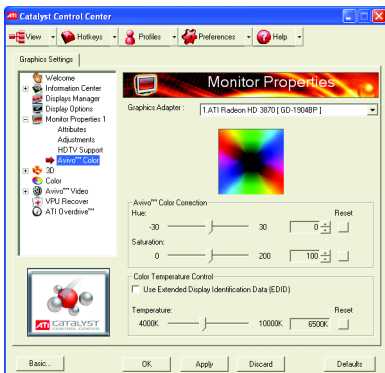
■ Avivo™ Color

Use Avivo™ Color for ATI graphics cards that support per-display color settings. Independently set the hue, saturation, and temperature for each attached and enabled display.

3D:
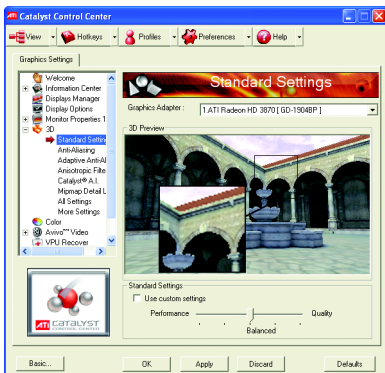
■ Standard Settings

The Standard Settings page provides access to a universal slider control where you can simultaneously adjust all of the standard 3D settings for any type of 3D application. The slider enables you to adjust for overall system performance, overall 3D image quality, or a balance between the two.

This page is useful when you are not aware of which type of 3D settings your application uses, or when you want to use an overall adjustment control that rapidly configures your application.
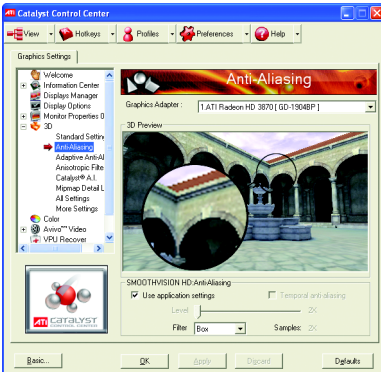
■ Anti-Aliasing

Anti-Aliasing (AA) is a rendering technique de-signed to remove jagged edges, shimmering, and pixelation problems that are common in rendered 3D images. Rather than determining the color to display for each pixel by sampling a single location at the pixel's center, anti-aliasing samples multiple locations within each pixel and blends the results together to produce the final color.

Anti-Aliasing can be set to favor either system processing performance or image quality, or the application can decide:

Setting for performance is best used when the 3D image is animated and smooth motion is the most important consideration.

Setting for quality is best used when highly de-tailed and realistic 3D objects is the most impor-tant consideration.

If you are unsure of how to configure anti-aliasing, use the Use application settings option. Your display will automatically adjust to the application's requirements.
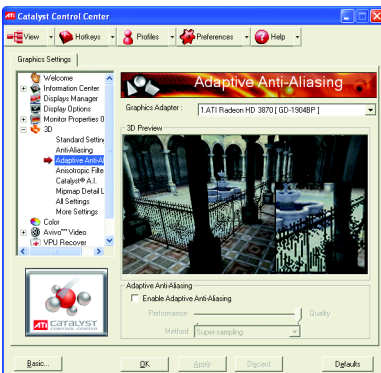
■ Adaptive Anti-Aliasing

Adaptive anti-aliasing is a technique that applies a combination of multi-sampling (MSAA) and super-sampling (SSAA) on 3D objects to improve edge smoothness and fine detail.

This feature renders 3D objects containing trans-parencies more realistic, providing exceptional levels of image quality while maintaining performance.
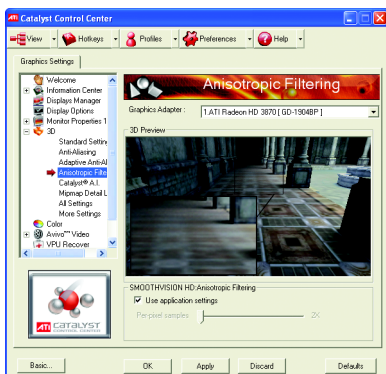
■ Anisotropic Filtering

Anisotropic Filtering is a technique that preserves detail on surfaces that have three-dimensional perspective and fade away into the background. It works best when used in conjunction with Mipmapping.

Anisotropic Filtering can be set to favor either an increase in system processing performance or improved image quality:

Setting for performance is best used with applications that display objects with smooth, simple surfaces, like those seen in CAD applications.

Setting for quality is best used with applications that display highly detailed scenes, backgrounds, and textured objects, like those seen in 3D games.

If you are unsure how to configure anisotropic filtering, use the Use application settings option. Your display will automatically adjust to the application's requirements.
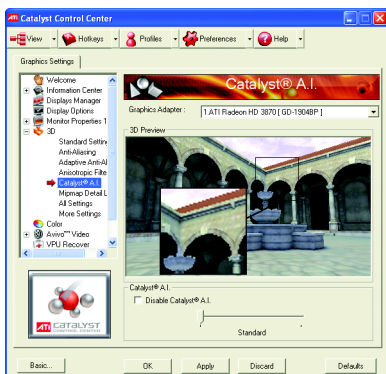
■ CATALYST® A.I.

Catalyst® A.I. makes use of ATI's new texture analyzer technology to optimize performance in 3D applications while maintaining or even improving image quality. It analyzes individual textures as they are loaded to determine the best and fastest way to display them.
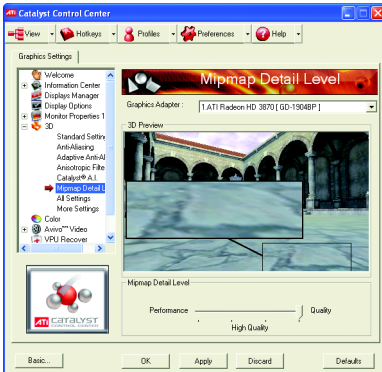
■ Mipmap Detail Level

Mipmapping is a texturing technique that pre-serves the detail on a 3D object's surface as it moves into the background. A series of low- and high-resolution texture maps are stored in memory and selectively used to create the object's surface, depending on what level of detail is needed.

Mipmap detail level can be set to favor either an increase in system processing performance or improved image quality:

Setting for performance is best used when the 3D image is animated and smoothness of mo-tion is the most important consideration.

Setting for quality is best used when high sur-face detail is required, especially if the animated object rotates or moves into the background.
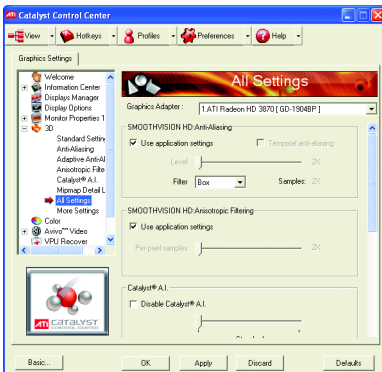
■ All Settings

The All Settings page combines all of the princi-pal 3D features onto a single page, without any preview window, allowing for quick access and adjustment. This page is useful when it is not necessary to preview the adjusted settings be-cause the effect is already known or understood.
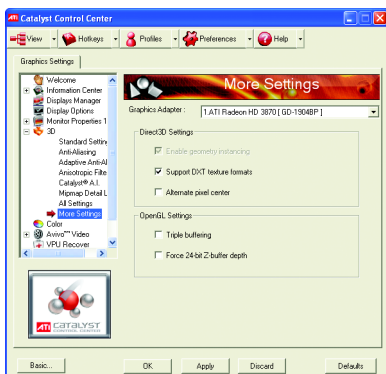
■ More Settings

Use the More Settings dialog to select settings for the Direct 3D® and OpenGL® Application Programmable Interfaces (API). These settings are provided for resolving certain incompatibilities within 3D applications that use one of these APIs. Use this dialog when you know which type of API (Direct 3D® or OpenGL® your 3D application uses, and you want to select a particular API-specific feature. If you are not sure which API your 3D application uses, consult the documentation of your 3D application.

Note:

The Alternate Pixel center Direct 3D® setting is not supported on systems running Windows Vista. This setting corrected a corruption problem that occurred with some older games that should not occur with modern games.

Color:

Adjust the overall richness of color by using the Gamma control. To adjust the overall brightness use the Brightness control, and the overall contrast use the Contrast control.
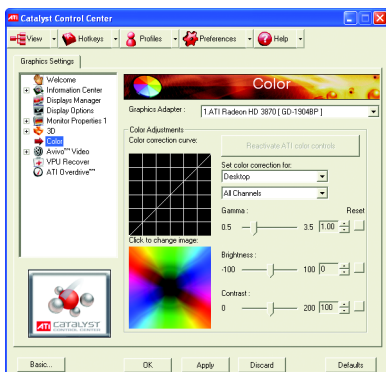
Avivo™ Video:
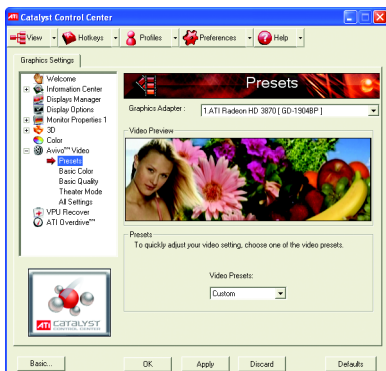
■ Presets

To quickly adjust your video settings choose one of the video presets.
Note:
These settings will only affect applications with video overlay support.

■ Basic Color

Use the Avivo Color: Basic option to manually set Gamma, Brightness, Contrast, Saturation, and Tint for video playback.
Note:
Certain video formats do not support these adjustments. These settings will only affect applications with video overlay support.
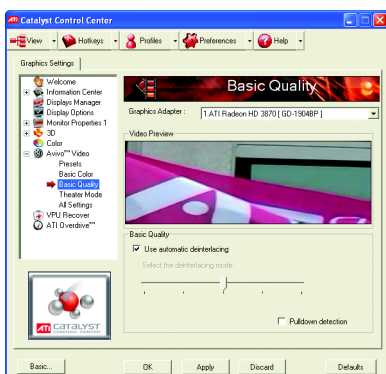
■ Basic Quality

You can control the deinterlacing settings by checking the **Use automatic deinterlacing** item. The bar determines how the two interlaced video fields are converted into a non-interlaced form.
Note:
These settings will only affect applications with video overlay support.
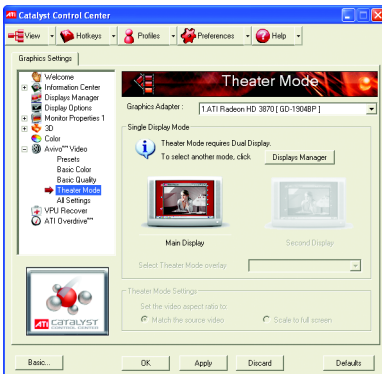
■ Theater Mode*

Use Theater Mode to change the way you view
streaming video.

Note:

These settings will only affect applications with
video overlay support. Extended Desktop Mode
is not supported on systems running Windows
Vista.

* This item will be available when you connect two
monitors.
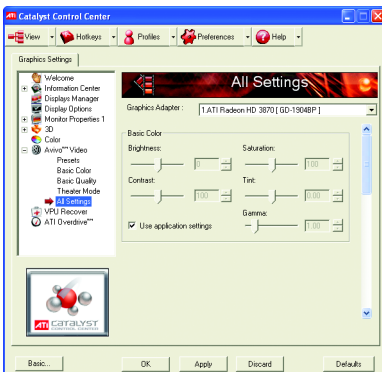
■ All Settings

The All Settings page combines all of the princi-
pal Video features onto a single page, without
any preview window, allowing quick access
and adjustment. This page is useful when it is
not necessary to preview the adjusted settings
because the effect is already known or
understood.

Note:

These settings will only affect applications with
video overlay support.

VPU Recover:

VPU Recover is a tool capable of detecting the rare situation when the graphics processor is no longer able to respond to display driver commands. When this occurs, VPU Recover attempts to reset the graphics processor so that you are able to continue using your computer without interruption or loss of data. In most cases, VPU Recover will be able to reset the graphics processor without requiring a system restart. If the computer cannot recover from a crash, VPU Recover will switch the computer to software rendering mode, allowing you to save any work in progress before restarting the computer.
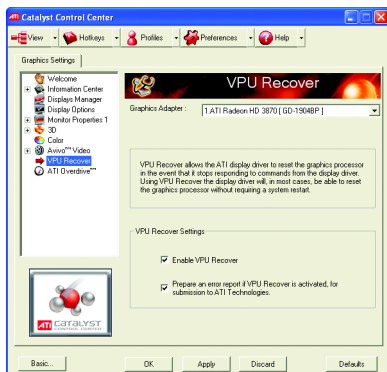
■ Enable VPU Recover

■ Prepare an error report if VPU Recover is activated, for submission to ATI Technologies. Allows the VPU Recover, once it is activated, to generate an error report that you can send to ATI via e-mail.

Note:

Because Windows Vista provides the same functionality as this option, VPU Recover is not available on systems running Windows Vista.

ATI Overdrive:

Use Overdrive to maximize your viewing experience by dynamically and safely overclocking the graphics processor and memory. Use the Automated clock configuration utility to obtain the ATI recommended speeds for the graphics processor clock and video memory clock. Alternatively, manually set these speeds to meet your specific requirements. Finally, Overdrive can be configured to run when the computer is booted or only when running 3D applications.
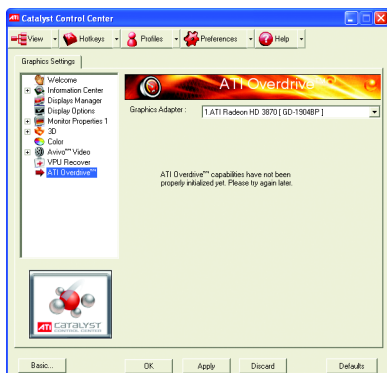
Note:

If your computer cannot restart after setting a higher clock speed, press and hold the <Shift> key during system start-up until you hear three beeps. Once your computer has full booted, disable Preserve ATI Overdrive settings at logon.

CrossFire™:

CrossFire delivers exceptional performance on a single display by combining the processing power of two or more Graphics Processing Units (GPUs).

4. Troubleshooting Tips

The following troubleshooting tips may help if you experience problems. Contact your dealer or GIGABYTE for more advanced troubleshooting information.

- Check that the card is seated properly in the PCI Express x16 slot.
- Ensure that the display cable is securely fastened to the card's display connector.
- Make sure that the monitor and computer are plugged in and receiving power.
- If necessary, disable any built-in graphics capabilities on your motherboard. For more information, consult your computer's manual or manufacturer.
  (NOTE: Some manufacturers do not allow the built-in graphics to be disabled or to become the secondary display.)
- Make sure you selected the appropriate display device and graphics card when you install the graphics driver.
- Restart your computer.
  Press <F8> on your keyboard after system starts up. When the Windows Advanced Options Menu appears, select Safe Mode and press <Enter>.
  After getting into Safe Mode, in Device Manager check whether the driver for the graphics card is correct.
- For more assistance, use the Troubleshooting Guide located in the Windows Help or contact your computer manufacturer.

NOTE If necessary, adjust your monitor's setting using monitor's adjust panel to make the screen look focused, crisp, and sharp. (Please refer to the monitor's manual.)

5. Appendix

Resolutions and Color Depth Tables (In Windows XP)

Radeon™ HD 3870 Series 2D Single Display Modes

Display Screen Resolution	Refresh Rate (Hz)	Color Depth (bpp)		
		8bpp(256 color) Standard mode	16bpp(65K color) High mode	32bpp(16.7M) True mode
640 x 480	200	✓	✓	✓
800 x 600	200	✓	✓	✓
1024 x 768	200	✓	✓	✓
1152 x 864	100	✓	✓	✓
1280 x 768	85	✓	✓	✓
1280 x 960	160	✓	✓	✓
1280 x 1024	120	✓	✓	✓
1440 x 900	60	✓	✓	✓
1600 x 1200	100	✓	✓	✓
1680 x 1050	100	✓	✓	✓
1792 x 1344	85	✓	✓	✓
1800 x 1440	70	✓	✓	✓
1856 x 1392	75	✓	✓	✓
1920 x 1080	75	✓	✓	✓
1920 x 1200	85	✓	✓	✓
1920 x 1400	75	✓	✓	✓
2048 x 1536	66	✓	✓	✓

Radeon™ HD 3870 Series HDTV Display Modes

	Display Screen Resolution	Maximum Refresh Rate (Hz)
480i	640 x 480	30
	704 x 480	30
	720 x 480	30
480p	640 x 480	60
	704 x 480	60
	720 x 480	60
	856 x 480	60
720p	960 x 720	60
	1280 x 720	60
1080i	1920 x 1080	30

* The tables are for reference only. The actual resolutions supported depend on the monitor you use.

Regulatory Statements

Regulatory Notices

This document must not be copied without our written permission, and the contents there of must not be imparted to a third party nor be used for any unauthorized purpose. Contravention will be prosecuted. We believe that the information contained herein was accurate in all respects at the time of printing. GIGABYTE cannot, however, assume any responsibility for errors or omissions in this text. Also note that the information in this document is subject to change without notice and should not be construed as a commitment by GIGABYTE.

Our Commitment to Preserving the Environment

In addition to high-efficiency performance, all GIGABYTE motherboards fulfill European Union regulations for RoHS (Restriction of Certain Hazardous Substances in Electrical and Electronic Equipment) and WEEE (Waste Electrical and Electronic Equipment) environmental directives, as well as most major worldwide safety requirements. To prevent releases of harmful substances into the environment and to maximize the use of our natural resources, GIGABYTE provides the following information on how you can responsibly recycle or reuse most of the materials in your "end of life" product.

Restriction of Hazardous Substances (RoHS) Directive Statement

GIGABYTE products have not intended to add and safe from hazardous substances (Cd, Pb, Hg, Cr+6, PBDE and PBB). The parts and components have been carefully selected to meet RoHS requirement. Moreover, we at GIGABYTE are continuing our efforts to develop products that do not use internationally banned toxic chemicals.

Waste Electrical & Electronic Equipment (WEEE) Directive Statement

GIGABYTE will fulfill the national laws as interpreted from the 2002/96/EC WEEE (Waste Electrical and Electronic Equipment) directive. The WEEE Directive specifies the treatment, collection, recycling and disposal of electric and electronic devices and their components. Under the Directive, used equipment must be marked, collected separately, and disposed of properly.

WEEE Symbol Statement

The symbol shown below is on the product or on its packaging, which indicates that this product must not be disposed of with other waste. Instead, the device should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local government office, your household waste disposal service or where you purchased the product for details of environmentally safe recycling.

* When your electrical or electronic equipment is no longer useful to you, "take it back" to your local or regional waste collection administration for recycling.
* If you need further assistance in recycling, reusing in your "end of life" product, you may contact us at the Customer Care number listed in your product's user's manual and we will be glad to help you with your effort.

Finally, we suggest that you practice other environmentally friendly actions by understanding and using the energy-saving features of this product (where applicable), recycling the inner and outer packaging (including shipping containers) this product was delivered in, and by disposing of or recycling used batteries properly. With your help, we can reduce the amount of natural resources needed to produce electrical and electronic equipment, minimize the use of landfills for the disposal of "end of life" products, and generally improve our quality of life by ensuring that potentially hazardous substances are not released into the environment and are disposed of properly.

China Restriction of Hazardous Substances Table

The following table is supplied in compliance with China's Restriction of Hazardous Substances (China RoHS) requirements:

关于符合中国《电子信息产品污染控制管理办法》的声明
Management Methods on Control of Pollution from Electronic Information Products
(China RoHS Declaration)

产品中有毒有害物质或元素的名称及含量
Hazardous Substances Table

部件名称（Parts）	有毒有害物质或元素（Hazardous Substances）					
	铅（Pb）	汞（Hg）	镉（Cd）	六价铬 (Cr (VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
PCB板 PCB	○	○	○	○	○	○
结构件及风扇 Mechanical parts and Fan	×	○	○	○	○	○
芯片及其他主动零件 Chip and other Active components	×	○	○	○	○	○
连接器 Connectors	×	○	○	○	○	○
被动电子元器件 Passive Components	×	○	○	○	○	○
线材 Cables	○	○	○	○	○	○
焊接金属 Soldering metal	○	○	○	○	○	○
助焊剂，散热膏，标签及其他耗材 Flux, Solder Paste, Label and other Consumable Materials	○	○	○	○	○	○

○:表示该有毒有害物质在该部件所有均质材料中的含量均在SJ/T11363-2006标准规定的限量要求以下。
Indicates that this hazardous substance contained in all homogenous materials of this part is below the limit requirement SJ/T 11363-2006

×:表示该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T11363-2006标准规定的限量要求。
Indicates that this hazardous substance contained in at least one of the homogenous materials of this part is above the limit requirement in SJ/T 11363-2006

对销售之日的所受售产品，本表显示我公司供应链的电子信息产品可能包含这些物质。注意：在所售产品中可能会也可能不会含有所列的部件。
This table shows where these substances may be found in the supply chain of our electronic information products, as of the date of the sale of the enclosed products, Note that some of the component types listed above may or may not be a part of the enclosed product.